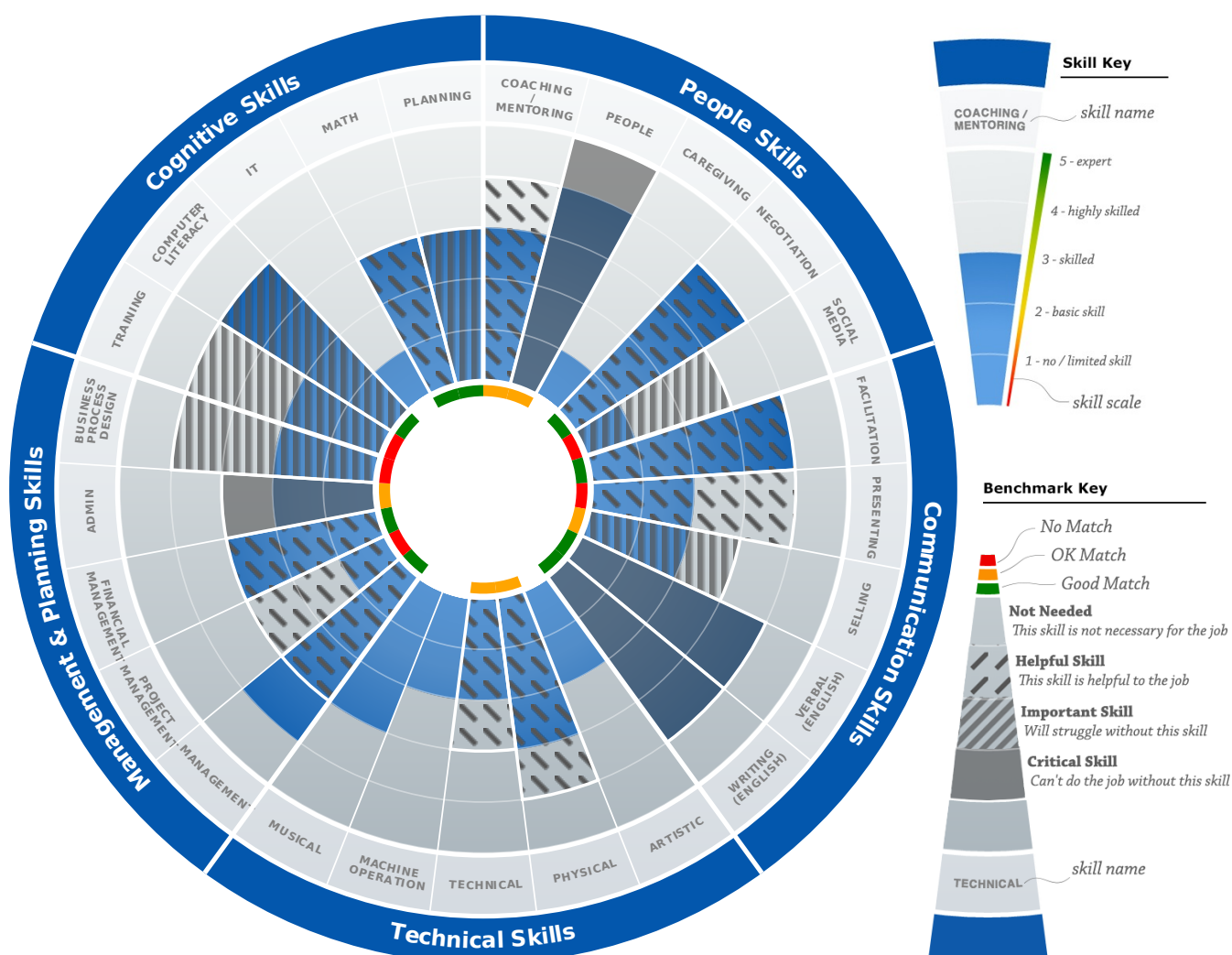


Skillsgrid Graph for Joe Soap

Skillsgrid Benchmark: Customer Support



Additional Skill Details:

Where additional information has been provided on a specific skill, this information will be displayed below. The skills are displayed in order of highest to lowest skill level.

Verbal skills

The ability to effectively share information by expressing it through speech. The headline skills graph indicates English verbal ability. The grid below indicates other verbal language proficiencies.

Skill Level:	Basic	Skilled	High	Expert
Zulu		✓		
Afrikaans		✓		
Portuguese		✓		

Writing skills

The ability to effectively share information by expressing it through written words. The headline skills graph indicates English writing ability. The grid below indicates other writing language proficiencies.

Skill Level:	Basic	Skilled	High	Expert
Zulu	✓			
Afrikaans	✓			

Management skills

The ability to effectively organize, direct and control human resources.

Number of management positions held to date: 1

Position: General Manager	
Company:	Company ABC
Seniority of the position:	Senior Management: Middle Managers reported to me
Time duration in the position:	2 - 4 years
Company size (number of employees):	50 - 100
Will it be possible to provide an official positive reference about success in the position:	Yes

Computer Literacy skills

Your capabilities to effectively utilize a computer in a day-to-day working environment.

Skill Level:	Basic	Skilled	High	Expert
Microsoft Word			✓	
Microsoft PowerPoint			✓	
Microsoft Excel			✓	
Adobe Photoshop		✓		

Musical Skills

The ability to make music by either singing or playing a musical instrument.

Skill Level:	Basic	Skilled	High	Expert
Guitar		✓		